



## 3. Check before A/S request

### **Does the remote control not turn on?**

Q: Is the power switch at the bottom of the product turned on?

A: Turn on the power switch.

Q: Is the power cord properly connected?

A: Reconnect the power cord.

Q: Is the remote control properly connected?

A: Reconnect the remote control.

Q : Is the auxiliary part spread out completely?

A : Start the remote control after spreading out the auxiliary part.

### **Do the external projectors not work?**

Q: Are the external projectors properly connected?

A: Reconnect the external projectors.

### **Is the product malfunctioning?**

Q : Can you move the internal projectors using the Up/Down key?

A : The internal projectors can be moved using the Up/Down key only in semi-automatic mode and manual mode.

Q : Does the internal projector move to your head while using the product?

A : If you lift the auxiliary part while using the product, the remote control power turns off. The internal projector moves to your head automatically.

Please use after turning power on again.

### **Are error messages displayed on the remote control?**

Q : Does the remote control screen display E1, E2, E, C, or LE?

A : After checking the error messages, contact the Customer Support Center.

Never dismantle the product arbitrarily.