

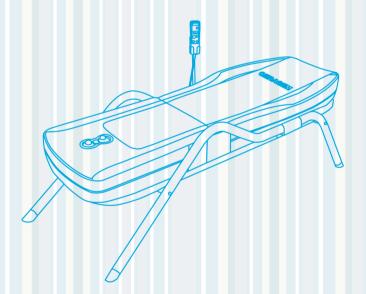
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USER'S MANUAL

CERAGEM-RL1

For your safety, please read this manual prior to use.

Keep this manual near the product





M34B203231

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I. Major Safety Issues

The following information is for the safety of the user and product.

Please read this manual carefully in order to properly use the product.

The major safety issues are distinguished into categories of Danger, Warning, and Caution of which their meanings are described below.

The purpose of these symbols is to remind the user of any safety cautions.

DANGER	High urgency that might cause serious injuries or possibly death
WARNING	Possibility of major injuries or even death
(CAUTION	Possibility of minor injuries or physical damage



DANGER

Please follow the matters below to prevent any electrocution

- 1 Be sure to unplug after use or when cleaning the product.
- O not use any metallic objects during use.
- **6** Do not use the product if the exterior cover shows signs of cracking, blistering or deterioration.
- Do not use in humid or wet conditions.
- **5** Be sure to insert the projector band during use to prevent the outer projector from any direct contact with the skin. (User may suffer burns)
- **(6)** When using around the abdomen area, be sure not to use it on your ribs and operate it in abdomen, manual, or moxibustion modes.
- Do not use the outer projector directly in contact with your eyes.
- The period should be placed after the phrase in the parenthesis ex: plug when wet hand (possible dangers of electrocution and fire).
 - * Please store this manual in a safe place. *



WARNING

To prevent any fire, burns, or electrocution be sure to connect the product to a grounded power outlet. Please read the information on grounding methods.

- 1 Do not leave the product plugged into the power outlet.
- ② Do not put any materials (fiber products, blankets, etc.) that can trigger a fire other than the band and the belt provided "along" with the product (Overheating can start a fire or cause an electrocution).
- 3 Children should be supervised by an adult during use (Remove any dangers to children during storage).

* WARNING! Keep children away from the product.

- Use the product as directed by the user's manual. Do not use any accessories not provided by the manufacturer.
- 5 Do not use the product if you notice the following and ask for inspection and repair at a near service station.
 - If the cable or plug is damaged or the product is malfunctioning
 - If the product was dropped or damaged
 - If the product is damp or wet.
- 6 Do not use the power cord to carry the product.
- **7** Keep the power cord away from any heating devices.
- 8 Do not cover the air vent. Prevent any dust or foreign object from entering the product.
- 9 Do not insert any foreign objects into an opening of the product.
- Do not use outdoors.
- ① Do not use where there is exposure to aerosols or oxygen.
- To disconnect the product, turn off all powered units of the product.
- Use caution when using the heated surface. It may cause a serious burn.

 Do not use on skin that is less sensitive or other parts of the body with bad blook circulation. Even after the product has been turned off, the remaining heat may be Leftover heat might be hazardous to children or patients.
- High temperature settings may cause burns.
- 15 Do not stand or jump on the product(May result in product damage and serious injuries).
- 6 Sleeping on the product for long hours may cause burns or spinal strains.
- not open the main mattress cover.
- 1 Do not use damaged power cords, plugs, or old power outlets (May result in electrocution or fire).
- On not apply any excessive force or pressure on the product.



CAUTION

- 1 When the internal projector is operating, try to stay in an upright position and do not twist your body.
- ② High temperature settings may cause burns. When adjusting the temperature, please set the temperature to the ideal setting of 45~55°C The temperature should be adjusted according to the comfort of each user.
- 3 Users with sensitive skin should set the product at a lower temperature. (otherwise, it may result in burns)
- 4 Please strictly follow the usage time and methods. (The recommended use is 1~2 times pre day. Please use accessories that are only provided by the manufacturer).
- (5) When moving the product, be sure to have at least two people grab each ends to lift and carry the product with proper lifting mechanics.
- 6 If any symptoms show after use, please consult with a medical expert.
- Make sure to unplug the power cord after using the product or if you are planning not to use the product for a long period, make sure to unplug the power cord.
- The power cord should never be severely bent nor have any heavy or sharp objects pressing against it (May result in electrocution or fire).
- 9 Numerous electronic devices plugged into a single outlet is dangerous and may result in a fire.
- Be sure to check the voltage before setup to prevent circuit damage and fire.
- ① Do not place any flammable materials such as candles, cigarettes and alcohol near the product. Heavy objects and beverages also may result in electrocution, fire, or cause damage to the product.
- 1 Please be careful when getting on and off the product.

Grounding Instructions

This product must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This product is equipped with a cord having an equipment–grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances



Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product – if it will not fit the outlet, have a proper outlet installed by a qualifide electrician.



This product is for use on a nominal 220–240–volt circuit and has a grounding plug that looks like the plug illustrated. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product.

INFORMATION TO THE USE...

This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the teceiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.



Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

Read all instructions before using this massage recliner

II. Product Introduction

- 1. Product Features
- 2. Product Components

1. Product Features

1. Refined design with arm-rest

Luxurious materials provide a heightened sense of comfort while the streamline design adds versatility to match any living room arrangements.

2. Internal projector incorporates high technology with safety

The new innovative design of the projector, which generates infrared rays with rolling jades, will give you more comfort than ever before.

3. New Remote Control Design

Only the necessary buttons are incorporated into the control for a simple and easy use.

4. Lower Mats

3-ball projectors can be installed into the lower mat for increased convenience.

5. Accurate Temperature Control

A new temperature control system is applied to provide an even more accurate temperature environment and also prevents over-heating.

6. Ergonomically Designed Guide Rails

Ergonomically curved guide rail allows the internal projector to move along the spinal curvature.

7. Convenient Remote Control Holder

This feature comes with a multi-function remote control and a convenient holder. The remote control holder rotates 360 $^{\circ}$ which allows the user to control the product with maximum ease.

8. Durable and Luxurious Lining

The product linings are made with the same materials used for seat upholstery in luxury cars. This material is made through the sponge foaming method and is highly durable over time.

9. Burn-Prevention Program

Automatic Shut-Off feature has been implemented in case the user falls asleep during use.

2. Product Components

7. Remote Control Holder

Remote control is held in place for convenient use while lying down.

8. Remote Control

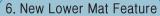
You can check operation status and every feature can be operated through this single remote controller.

1. Internal Projector

Ergonomic design provides smooth movements along the curvature = of the spine.

2. Protection Cloth

This removable protection cloth periodically needs to be washed to prevent contamination.



3-Sphere Projector can be inserted into the lower mat for extended convenience of sitting massage

5. External Projector

Handles allow added convenience for application to the desired spot.

4. Connector Outlets

Connect external, projector and remote controller iack.

3. Power Input

220V-240V~ 50/60Hz





- Be sure to cover the external projector with a band.
- After installing the 3-Sphere projector to the secondary mat, be sure to lower the temperature. (Do not have contact with bare skin, Might cause burns)

| Setup and Preparations

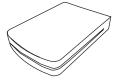
- 1. Product Components Check
- 2. Before Setup
- 3. Product Setup
- 4. Operation Test after Setup

1. Product Components Check



Please check the contents before setup.









Main Mat

Lower Mat

3-Sphere Projector

Remote Control







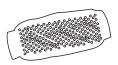


Frame

Power Cord

Protective Covers

Blanket







User Manual

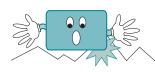


3-Sphere Cushion Cover



Guide to Application Points

2. Before Setup



1) Please place the product on a flat surface (To prevent any damage to the product).

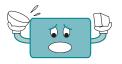
2) Do not drop the product or apply excessive force (To prevent any damage to the product).



3) Do not place the product in humid or dusty location (May result in electrocution or fire).



4) Do not place candles, cigarettes, or other flammable materials on the product (May result in fire).



5) Do not place beverages, heavy materials, or objects on the "Main or Lower Mat"

(May result in electrocution, fire, or damage).



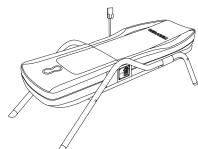
6) Do not place the Main or Lower Mat on a bed (May deform the product).



7) Be sure to install according to the instructions provided.

3. Product Setup

Attach the protection cloth on the mattress. Place the Main and Lower Mat on the frame and apply the attachment bands.



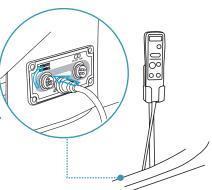
(To assemble the frame, please refer to the manual found inside the frame hox)

Locate the power cord, remote control, and external projector provided by the package.



Place the remote control in the remote control holder and connect it to the remote control connector outlet.

(Properly connect the socket and turn the plug screw until it fastens)

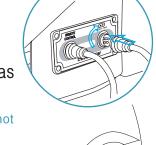




Connect the external projector to the plug outlet via same method as number 3.

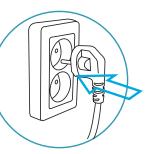
(Turning the plug screw when the socket a is not properly aligned will cause a malfunction)

* To attach the 3-Sphere Projector into the Lower Mat, open the zipper of the Lower Mat and insert the 3-Sphere Projector into the allotted space.





Connect the power cord into the power input outlet of the main Mat and plug it into a power outlet.





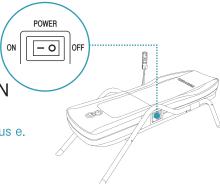
ACAUTION

Plugging the power plug when the power switch is ON may cause product malfunction.

4. Operation Test after Setup

Turn the power switch ON

* Please turn off the product after us e.



Press the ON/OFF button on the remote control.

If the following indications are displayed on the remote control, it means that the setup was successful and the product is ready for use.

- The current temperature of the internal projector is shown on the temperature display
- AUTO Indicator should be blinking





- 1) Be sure to connect the remote control first before connecting the power cord.
- 2) Set the temperature to the appropriate user level (45~55°C)
- 3) After usage, turn off the remote control and the main power switch.



- 1. Remote Control Buttons
- 2. Temperature Setup
- 3. Usage Methods per Mode
 - ① Automatic Mode Use
 - ② Semi-Auto Mode
 - 3 Manual Mode
 - 4 Massage Mode
- 4. Methods of Product Use

1. Remote Control Buttons

Current Temperature Indicator

This light turns on when the current temperature is displayed

Set Temperature Indicator

This light turns on when the set temperature is displayed

Internal Projector Indicator

This feature indicates that the internal projector is selected

External Projector Indicator

This feature indicates that the external projector is selected.

ON/OFF Button

This button turns the power on or off

Massage Mode Indicator

This feature indicates that the massage mode is selected

Massage Select Button

This button is used to select the massage mode

Temperature Display Window

Displays the current temperature of the selected device

Temperature Setup Button

- * This button selects the device to set the temperature
- * Pressing the button for 3 seconds will display the current temperature.

Up Button

This button increases the temperature or moves the internal projector up

Down Button

This button decreases the temperature or moves the internal projector down

START/PAUSE Button

This button starts or pauses operation (auto, semiauto, massage)

AUTO/SEMI Indecator

This feature indicates the AUTO or SEMI mode selected

AUTO/SEMI Button

This button selects the auto, semi, or manual modes.



■ Error Messages

(If an error occurs, the error message will be displayed in the "Temperature Display Window" of the Remote Control)

01 1110 1101110	te Control/			
Indication	Meaning	Location and Info of Error LEDs		
maication	Meaning	LED Location	Info	
		Sensor error	Internal projector LED	
58	Sensor error	3-Sphere projector LED	3-Sphere projector sensor malfunction	
FX	High temperature	Internal projector LED	High temperature in internal projector	
<u>C</u> n		3-Sphere projector LED	High temperature in 3-Sphere projector	
[E	Communication error		Communication error	
LE	Limit switch error	Internal projector LED	Error in the main mattress limit	
00	Motor error	Internal projector LED	Main motor error	



When an error message is displayed, turn off the remote control and the power switch on the side of the product for 5 minutes. Continued errors should be reported to a nearby service center.

2. Temperature Setup

- Select the internal or external projector by pressing the temperature setup button.
- Select between internal or external projectors
- When the button is pressed, the Set Temperature Indicator will blink



- Adjust the temperature with the UP/DOWN button which will be configured after 3 seconds.
- The range of the temperature setting is 30~60°C adjustable increments of 5°C



(The product will resume to the configurations from its previous use)

TIP How do I turn off the heating feature of the internal and external projectors?

To turn off the heat for the selected device, press the (U) button when the "Temperature Display Window" starts to blink.

*The internal projector can also be used as a massager without thermotherapy

3. Usage Methods per Mode

Automatic Mode Use

Automatic Mode: The product operates automatically for approximately 38 minutes through a preset program and delivers its entire features without any manual input.

- Press the ON/OFF button.

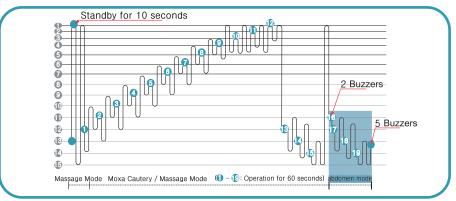
 -Set desired temperature (refer to temperature setup instructions)
- 2 Use the AUTO/SEMI-Auto button to make the automatic LED to blink.
 (Basic configuration)
- 3 Lie down in an upright position and press the START/PAUSE button.

 The automatic LED display will stop blinking
 - The automatic LED display will stop blinking and the internal projector will move towards the user's head and operate according to the preset program.



After finishing Moxibustion/Massage on the user's back, the program will go into the abdomen mode.

(After about 30 minutes, a buzzing sound will indicate that it is time to turn around and apply the session to the abdominal area).





During abdomen mode, avoid application to chest and ribs.

What is an abdomen mode? The internal projector slowly moves around the abdomen area and applies moxibustion for about 7 minutes. (Use facing down)

Semi-Auto Mode

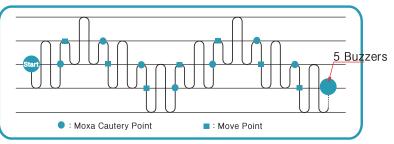
Semi-Auto Mode: Based on the current location of the internal projector, it provides up and down massage and moxibustion.

1

Press the ON/OFF button.

- Set temperature as desired

- Press the AUTO/SEMI button
 Once the Semi Indicator starts to
 blink, press the START/PAUSE
 button to start the Semi-Auto mode.
 - Semi-Auto Operation:Refer to figure below
 - Operation Time: Approximately 37min.
 - Standard operation can be altered by using the ▲▼ button.



Manual Mode

Manual Mode: This feature moves the internal projector asdesired.

Press the ON/OFF button.
- Set temperature as desired

Press the AUTO/SEMI button to turn off its Mode Indicator

3 Use the ↑↓ button to apply massage to a desired.

-The product will automatically shut down in one hour after the last button is pressed.



Massage Mode

Massage Mode: This feature is programmed for a complete massage.

1

Press the ON/OFF button

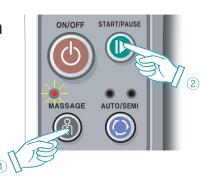
- Set temperature as desired.

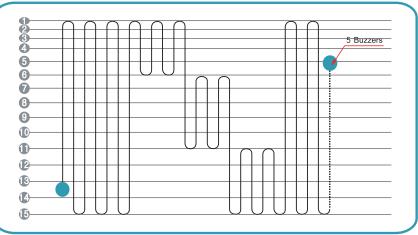


2

Press the MASSAGE mode button followed by the START/PAUSE button to start the massage.

 Massage: Repeat up and down movements as desired.







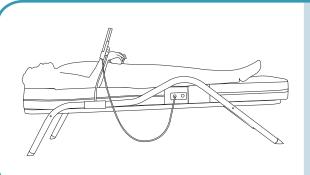
How do I change the mode during use?

Press START/PAUSE button to pause the current session. Then using Massage Mode button, choose the desired mode. Press the START/PAUSE button again to start the selected mode.

4. Methods of Product Use

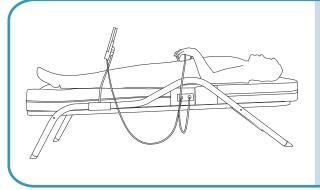
WARNING

- Direct skin contact with the external projector may cause burns.
 Be sure to cover the projector with its cover during use.
- Place the projector in one spot for 30 seconds to 2 minutes.
 Extended use of the projector in the same spot may cause burns



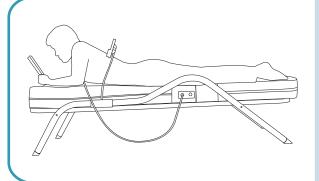
1. Standard Application

- Torso massage
- Infrared heat massage applied to the abdomen
- 1. Lay on your back with the head positioned towards the edge of the Main Mat and the legs positioned towards the edge of the Lower Mat.
- 2. In auto-mode, hold the External Projectors by its handles and apply heat to your body's extremities for an added benefit.
- 3. You may repeat the auto mode or massage specific areas by using the semi or manual modes.



2.Alternate Application

- Lower body massage
- Infrared thermotherapy to the lower body
- Infrared thermotherapy and massage to the abdomen
- 1. Lay on your back with the head positioned towards the edge of the Lower Mat and the legs positioned towards the edge of the Main Mat.
- 2. Follow the directions as stated in the Standard Application.

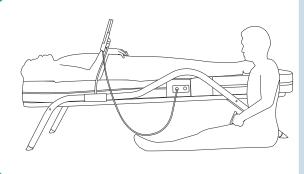


3. Abdomen Application

- Abdomen massage
- Infrared thermotherapy to the abdomen
- 1. Lay on your abdomen with the head positioned towards the edge of the Main Mat while the legs are positioned towards the edge of the Lower Mat.
- 2. You may use the manual mode to massage a specified area (Do not use the semi-auto mode while lying on abdomen)

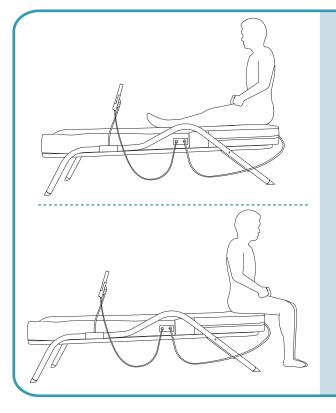


DANGER During abdomen mode, avoid applying massage to the chest and ribs.



4. Simultaneous Application for Multiple Users

- 1 person in basic position
- Other person applying the necessary spot
- 1. person using Standard Application.
- 2. person applying external projector to desired part of the body.



5. Seated Application

Thermotherapy is applied to the anal, prostate, and the perineal region.

- 1. Unzip and open the cover of the Lower Mat. Place the 3-Sphere Projector in the designated spot at the lower part of the Lower Mat.
- 2. Stop the Internal Projector and adjust the temperature of the 3-Sphere Projector.
- 3. Sit on the 3-Sphere Projector that is set in the Lower Mat for Seated Application.

V. Management and Cautions

- 1. Safety Cautions
- 2. Self-Inspection
- 3. Before Applying for After Service
- 4. Product Specifications

1. Safety Cautions



1) Be sure to unplug the power cord after use.



2) Do not attempt to disassemble, modify or repair the product. Contact your nearest Distribution Center for service.



3) Turn off the power and call for service if you experience unusual sounds or movements.



4) Excessive bending or placing the power cord under heavy and sharp objects may cause electric shock or fire.



5) Unplug the power cord during thunder and lightening to avoid the possibility of electric shock or fire.



6) Do not pull on the cord or handle with wet hands. This may result in electric shock or fire.



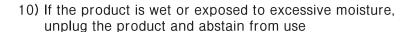
7) Do not plug multiple electronic devices into a single power outlet.



8) Do not use old or damaged plugs, cords, and outlets.



9) Plug the power cord into properly grounded outlets.





11) Do not use the product after a bath or shower when the body is still wet.

12) Do not place the product in the bathroom or kitchen.

2. Self-Inspection

Inspection Matters before Usage

- 1. Is the power cord properly plugged into the outlet?
- 2. Are the connectors (Remote Control and external Projectors to the Main Mat) properly plugged and fastened?
- 3. Is the FND display of the remote control on?
- 4. Did you check whether or not the projectors are set to the ideal temperature of $45\sim55\,^{\circ}$ C?
- 5. Are there any damages to the projector covers?
- 6. Did you check to see if there are any damages on the project cover?

Self-Inspection after use

- 1. Is the FND display of the remote control turned off?
- 2. Are the connectors (Remote Control and external Projectors to the Main Mat) properly plugged and fastened?
- 3. Did you check whether the power switch is turned off?
- 4. Did you check whether the power cord is unplugged?

3. Before Applying for After Service

The remote control fails to turn on?

Q: Is the power switch on? A: Turn on the power switch.

Q: Is the power cord properly connected? A: Connect the power cord.

Q: Is the remote control properly connected? A: Connect the remote control.

Q: Is the fuse out? A: Replace the fuse.

The external projector fails to operate?

Q: Are the External Projectors properly connected? A: Connect external the projector.

Q: IAre the External Projectors hot?

A: If the temperature display of the remote control indicates 'tH,'"disconnect the power cord and contact your dealer or service center (Do not disassemble the product).

The product is malfunctioning?

Q: Is the remote control properly connected? A: Connect the remote control.

Q: Is the temperature display of the remote indicating SE, tH, CE, LE, od? A: Check the remote control error message on page 17 and contact your dealer or service center.

Q: Is the internal projector not responding A: The $\uparrow \downarrow$ buttons only function in to the ↑ ↓ buttons?

semi-auto mode. No response in semi-auto mode requires you to contact a service center.

Q: When turned on, does the Internal Projector continuously move unup and down? your dealer or a service center.

A: Disconnect the power cord and contact

4. Product Specifications

Model	CERAGEM-RL1	
Product Name	Automatic Thermal Massager	
Voltage	220−240V~, 50/60HZ	
Electrical Consumption	140-185W (190VA-220AV)	
Adjustable Jade Ball Temperature	Internal Projector : 30~60°C External Projector : 30~60°C	
Dimension of the Product	Main Mat : 640mm X 1205mm X 145mm Lower Mat : 540mm X 775mm X 120 mm Frame : 640mm X 1935mm X 505mm	
Weight (Including packages and accessories)	Main Mat : 28kg ±2kg Lower Mat : 6kg ±2kg Frame : 25kg ±2kg	

- * The design and specifications are subject to change without notice.
- * CAUTION: This product should not be used in place of medical attention or treatment.

Ceragem CERAGEM-RL1 Personal Massager LIMITED PRODUCT WARRANTY STATEMENT

LIMITED WARRANTY

- ▶ The Ceragem Co., Ltd. provides the assurance of the product according to applicable consumer protection law(s).
- The product you have purchased from an authorized Ceragem Retail Distributor is free from defects in materials or workmanship under normal use during the warranty period. This limited warranty is valid only in the purchasing country.
- ▶ If any problem should occur, please try to resolve the problem first by contacting the place from which you purchased the product or from any other nearby authorized Ceragem Retail Distributor. If you are unable to obtain appropriate service, please call the company directly. For contact information, please consult a Ceragem store.
- ▶ The parts of the specified product are available for a period of 3 years from the date of discontinuation of the aforementioned product. Major parts of the specified product, such as the motor, kinds of PCB or the conductor-transfer bracket(internal projector), are available for a period of up to but not more than 5 years from the date of discontinuation.

Product Name	Ceragem Master Personal Massager	Customer Name	
Model No.	CERAGEM-RL1	Address Line 1	
Serial No.		Address Line 2	
Warranty Period	2 years from date of purchase	City, State	
Date of Purchase		Zip Code	
Place of Purchase		Phone No.	

Be sure to have the manager at the place of purchase fill out the chart above to confirm future warranty service.

SERVICE WITHOUT ADDITIONAL CHARGE

You are entitled to service without charge only, in terms of parts and labor, if the product is less than 2 years old from the date of purchase, and if the product has not been damaged or broken despite its use under normal circumstances. The duration of warranty service without charge may be reduced to 1 year, at Ceragem's option, if the product has either been used on a more than frequent basis and/or the product has been used for purposes in any way, shape or form.

SERVICE WITH ADDITIONAL CHARGE

In order to expedite service and continued customer satisfaction, please check to see if any of the following problems may be solved prior to requesting service. Otherwise, there may be additional charges for service of the following. The product itself may not be out of order, so please check to see if:

- The product is not plugged into a a.c.220-240Volt wall outlet.
- The product's connections have been improperly connected.
- The purchaser set up or installed the product improperly.
- · The product was used incorrectly.

LIMITATIONS

The purchaser may be responsible for damage of the product, at Ceragem's evaluation, if:

- An unauthorized or non-affiliated person attempted to fix or modify the product.
- The purchaser attempted to disassemble or remodel the parts of the product.
- Damage occurred from the misuse, abuse or neglect of the product or parts of the product.
- Damage resulted from any natural calamities or an act of God.
- · Unattached parts, such as the panels, projector cover or abdominal belt, have been worn out by normal and routine wear.

TERMS OF THE WARRANTY

This warranty commences from the date of purchase stated on the sales receipt and/or sales contract. This warranty extends only to the original purchaser, and is not transferable to anyone who subsequently purchases the product from the original purchaser. Except as expressly set forth in the warranty, Ceragem makes no other warranties, neither the personnel of the seller nor any other person is authorized to make any additional warranty than that described above, or to extend the duration of any warranty beyond the time period as stated above.

CERAGEM CO., LTD.

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Management and Cautions

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